

Department of Enterprise, Trade and Employment

23 Kildare Street, Dublin 2, D02 TD30

Phone: [+353 1 631 2121](tel:+35316312121)

LoCall: [1890 220 222](tel:1890220222)

Email: supportingsmes@enterprise.gov.ie

This online guide is part of the Irish Government's Supporting SMEs campaign, to increase awareness of the range of Government supports for start-ups and small businesses.

Answer seven questions to find out which supports could possibly fit your business.

Website: supportingsmes.gov.ie

Advertising Standards Authority for Ireland (ASAI)

7 Herbert Street, Dublin 2, D02 K838

Phone: [\(01\) 6137040](tel:016137040)

Email: standards@asai.ie

The Advertising Standards Authority for Ireland is the independent self-regulatory body set up and financed by the advertising industry and committed, in the public interest, to promoting the highest standards of marketing communications - that is, advertising, promotional marketing and direct marketing.

The Essence of Good Advertising:

- All marketing communications should be legal, decent, honest and truthful.
- All marketing communications should be prepared with a sense of responsibility, both to the consumer and to society.
- All marketing communications should conform to the principles of fair competition as generally accepted in business.

Website: asai.ie

Arts Council

70 Merrion Square, Dublin 2, D02 NY52

Phone: [+353 1 618 0200](tel:+35316180200)

Callsave: [1850 392492](tel:1850392492)

The Arts Council is the national agency for funding, developing and promoting the arts in Ireland. Arts organisations, artists, and groups working within the arts can apply for funding. Discover what funding is available then register for [online services](#) to submit an application.

Website: artscouncil.ie

Association of Chartered Certified Accountants (ACCA)

La Touche House, 1st Floor, IFSC, Dublin 1, D01 R5P3

Phone: [+44 \(0\)141 582 2000](tel:+44(0)1415822000)

Contact form: forms.accaglobal.com/contact-us

Find an accountant - From personal finances to large company accounts: Working with an accountant who has a globally relevant qualification will help you get the best results. Members are highly trained and are regulated throughout their career. Find the right accountant for you.

Website: accaglobal.com

Bord Bia – Irish Food Board

Clanwilliam Court, Lower Mount Street, Dublin 2, D02 A344

Phone: [+353 1 668 5155](tel:+35316685155)

Email: info@bordbia.ie

Bord Bia supports the national and international ambitions of Irish food, drink and horticulture businesses through its highly focused organisational structure and its network of offices in EMEA, Asia and the USA.

Website: bordbia.ie

Bord Iascaigh Mhara

Crofton Road, Dun Laoghaire, Co. Dublin, A96 E5A2

Phone: [+353 1 214 4100](tel:+35312144100)

Email: info@bim.ie

Bord Iascaigh Mhara helps to develop the Irish Seafood Industry by providing technical expertise, business support, funding, training and promoting responsible environmental practice.

Website: bim.ie

Central Statistics Office (CSO)

Skehard Road, Cork, T12 X00E

Phone: [\(+353\) 21 453 5000](tel:+353214535000)

Email: information@cso.ie

The Central Statistics Office (CSO) is Ireland's national statistical office and our purpose is to impartially collect, analyze and make available statistics about Ireland's people, society and economy.

At national level, CSO official statistics inform decision making across a range of areas including construction, health, welfare, the environment and the economy. At European level they provide an accurate picture of Ireland's economic and social performance and enable comparisons between Ireland and other countries.

The CSO is also responsible for coordinating the official statistics of other public authorities.

Website: cso.ie

Chartered Institute of Logistics and Transport (CILT)

1 Fitzwilliam Place, Dublin 2.

Phone: [\(01\) 676 3188](tel:016763188)

Email: info@cilt.ie

CILT is the professional body in Ireland for people in the logistics, transport and supply chain industry. The institute's key remit is to promote professionalism and enhance standards in the logistics, transport and supply chain sector through the provision of education and services.

Website: cilt.ie

Citizens Information

Find your local [Citizens Information Centre](#).

Phone: [0761 07 4000](tel:0761074000)

Visit citizensinformation.ie/callback to request a phone call from an Information Officer.

Citizensinformation.ie provides comprehensive information on public services and on the entitlements of citizens in Ireland. They gather information from various government departments and agencies, and make sure that you have all the information you need, presented in an easy-to-understand way. The site has been specially designed around the needs of users for those times in life when you need information about your rights and how to apply for State services in Ireland.

It also funds and supports the [Money Advice and Budgeting Service \(MABS\)](#) and the [National Advocacy Service for People with Disabilities](#). Citizens Information Centres provide free, confidential, independent and impartial information to all.

Website: citizensinformation.ie

Companies Registration Office (CRO)

Bloom House, Gloucester Place Lower, Dublin 1, DX 145001

Phone: [+353 1 804 5200](tel:+35318045200)

Lo call: [1890 220 226](tel:1890220226)

E-mail: cro.info@enterprise.gov.ie

The Companies Registration Office is the central repository of public statutory information on Irish companies and business names. The CRO has a number of core functions:

- The incorporation of companies and the registration of business names.
- The receipt and registration of post incorporation documents.
- The enforcement of the Companies Act 2014 in relation to the filing obligations of companies.
- Making information available to the public.

Website: cro.ie

Competition and Consumer Protection Commission (CCPC)

Bloom House, Railway Street, Dublin 1, D01 C576

Phone: [+353 1 402 5555](tel:+35314025555) / [1890 432 432](tel:1890432432)

Email: ask@ccpc.ie

The CCPC is the statutory body responsible for promoting compliance with, and enforcing, competition and consumer protection law in Ireland. Their guidance helps businesses to understand their obligations under law. The CCPC's **Help for Business** section includes:

- [How does competition law apply to me and my business?](#)
- [How does consumer protection law apply to me and my business?](#)
- [Grocery Sector Regulations](#)
- [Guidelines for business](#)
- [Alternative Dispute Resolution](#)
- [Pawnbrokers](#)
- [Credit intermediaries](#)

Website: ccpc.ie

Credit Review Office

The Plaza, East Point Business Park, Dublin 3, D03 E5R6

Phone: [1850 211 789](tel:1850211789)

Email: info@creditreview.ie

The Credit Review Office provide a simple and effective credit review and appeals process for business owners who have been refused credit from participating banks - Participating banks include; AIB, BOI, PTSB and Ulster Bank.

Website: creditreview.ie

Data Protection Commission (DPC)

21 Fitzwilliam Square South, Dublin 2, D02 RD28

Phone: [076 110 4800](tel:0761104800) / [057 868 4800](tel:0578684800)

Contact form: forms.dataprotection.ie/contact

The Data Protection Commission (DPC) is the national independent authority in Ireland responsible for upholding the fundamental right of individuals in the European Union (EU) to have their personal data protected. Accordingly, the DPC is the Irish supervisory authority responsible for monitoring the application of the General Data Protection Regulation (GDPR), and also has functions and powers related to other regulatory frameworks, including the Irish ePrivacy Regulations (2011) and the EU Directive known as the Law Enforcement Directive (LED).

The DPC can offer guidance in all data related matters, from the basics of personal data, GDPR requirements, technological issues, direct marketing, through to guidance from the European Data Protection Board.

Website: dataprotection.ie

Department of Agriculture, Food and Marine

Agriculture House, Kildare Street, Dublin 2, D02 WK12

Phone: [+353 1 607 2000](tel:+35316072000)

Email: info@agriculture.gov.ie

Leading, developing and regulating the agri-food sector, protecting public health, optimizing social, economic and environmental benefits, regulating the sector to ensure it operates to the highest standards, designing schemes and delivering supports for the sector.

Website: agriculture.gov.ie

Department of Employment Affairs & Social Protection

Goldsmith House, 7-13 Pearse Street, Dublin 2, D02YY17

Phone: [+353 1 7043000](tel:+35317043000)

Email: employer@welfare.ie

A range of tailored supports for enterprise of all sizes in Ireland. Supports include access to finance, management development, mentoring supports, business development programmes, market supports and trade promotion.

Website: enterprise.gov.ie

Design & Crafts Council Ireland

Castle Yard, Kilkenny, Co. Kilkenny

Phone: [0567 761 804](tel:0567761804)

Contact Options: <https://www.dcci.ie/about/our-team/>

The Design & Crafts Council Ireland (DCCI) is the national agency for the commercial development of Irish designers and makers, stimulating innovation, championing design thinking and informing Government policy. DCCI provide a range of programmes, supports and services for [designers and craftspeople](#), [learners and teachers](#), [retailers and gallerists](#), [shoppers and collectors](#), [media](#) and [partner organisations](#) in order to raise the standard and profile of Irish design and craft. DCCI's activities are funded by the Department of Business, Enterprise and Innovation via Enterprise Ireland.

Website: dccoie.ie

.IE – Domain Registration

2 Harbour Square, Dún Laoghaire, Co. Dublin, A96 D6R0

Phone: [+353 1 2365400](tel:+35312365400)

Email: customerrelations@weare.ie

The national registry for .ie domain names operate and maintain the .ie database and provide a trusted pathway to the Internet for Irish people, communities and business. With original research and insights .ie inform and enable policymakers and their partners to advance Ireland's internet ecosystem, helping everyone in Ireland to thrive online.

Looking for a great domain name? See if it's available!

Website: weare.ie

Dublin Business Innovation Centre

The Tower, Trinity Technology & Enterprise Centre, Grand Canal Quay / Pearse Street,
Dublin 2, D02 N768

Phone: [+ 353 1 671 3111](tel:+35316713111)

Email: startup@dublinbic.ie

Dublin BIC provides access to funding and helps start-ups to prepare for fundraising. They host events to help you cultivate your network and provide incubation space to help you grow. If you're thinking about starting up, have started up or you're planning to scale, you can get in touch with Dublin BIC through their [contact form here](#).

Website: dublinbic.ie

Dublin Chamber

7 Clare Street, Dublin 2, D02 F902

Phone: [01 644 7200](tel:016447200)

Email: info@dublinchamber.ie

Dublin Chamber, networking and lobbying organisation, represent over 1,300 businesses throughout the Greater Dublin region. Services include:

- Lobbying for business
- Networking events
- International business assistance
- Export services
- Sponsorship opportunities
- Business promotion opportunities
- Meeting room hire

Website: dublinchamber.ie

Dublin City Council for Business

Civic Offices, Wood Quay, Dublin 8, D08 RF3F

Phone: [\(01\) 222 22 22](tel:012222222)

Email: customerservices@dublincity.ie

Email: casualtrading@dublincity.ie

Email: streetfurniture@dublincity.ie

Email: ratesoffice@dublincity.ie

All aspects of doing business with DCC. Services include, but are not limited to: Business Licences (e.g. Casual Trading/Street Furniture); Commercial Rates; Economic Development & Enterprise.

Website: dublincity.ie/business

Dublin City Libraries

Ilac Centre, Henry Street, Dublin 1, Co. Dublin D01 DY80

Phone: [+353 1 222 8300](tel:+35312228300)

Email: businesslibrary@dublincity.ie

For business research, information on starting or growing your business, career and retraining opportunities, access the **Business Information Resources** in the **Central Library**.

There is free access to: Subscription-based Research Databases; Mintel Market Research Reports; Business startup books; Business magazines; Newspapers; Work Matters Business and Employment Programme; World Health Organization (WHO) Collection; Irish company reports; Lectures and workshops; Information and Advice Stands.

Dublin City Libraries also host many informative and educational events. Topics range from: Literature; History; Sustainability; to **How to Write a Business Plan**. You can view all upcoming events [here](#).

Website: dublincity.ie/residential/libraries/using-your-library/business-information

Dublin.ie

Email: info@dublin.ie

Dublin City Council's Dublin Place Brand: The marketing brand that attracts people to live, work, invest and study in the region. Dublin.ie has put together a comprehensive guide of coworking spaces available in the city and county. Spaces range broadly from those that cater specifically to Dublin's tech sector, to educational institutions like DCU, UCD, and TU Dublin, who provide shared offices that focus on innovation and [incubation spaces](#) for startups.

Dublin's coworking spaces feature global names like WeWork, as well as home-grown companies like Iconic Offices, and Glandore. Government-funded Enterprise Centres around the city also play a key role in providing these valuable business spaces.

View Dublin.ie's listings of **Coworking Spaces** [here](#).

View Dublin.ie's listings of **Business Accelerators & Incubators** [here](#).

Website: Dublin.ie

Dublin Town

Level 1, 43-45 Middle Abbey Street, Dublin 1.

Phone: [\(01\) 633 4680](tel:016334680)

Email: info@dublintown.ie

DublinTown is the collective voice of businesses in Dublin city centre, working to create a better city experience for all. They promote the city centre as the ultimate destination of choice for shopping and socialising while also improving the district through additional cleaning, graffiti removal, floral planting and other initiatives.

All successes are achieved for our members by working in partnership with city authorities and other stakeholders to deliver several cost-effective improvements, services, and initiatives that enhance the experience of all people living, working, and relaxing in Dublin's city centre.

Website: wearedublintown.ie

eCommerce Association of Ireland (eCAI)

57 Bolton Street, Dublin 1, D01 CK40

The eCAI is a fully voluntary, non-profit organisation of business, services, groups and individuals who are all interested in developing the eCommerce industry in Ireland to the highest standards worldwide by connecting experts, professionals and business to share knowledge and information that will progress the industry as a whole.

Website: ecai.ie

Enterprise Europe Network

The Plaza, East Point Business Park, Dublin 3, D03 E5R6

Phone: [+353 1 7272851](tel:+35317272851)

Email: mgavin@enterprise-ireland.com

The Enterprise Europe Network Ireland services helps Irish businesses innovate and grow internationally and help business grow through tailored support, new business and technology partnerships, commercial opportunities, licensing deals, and partners searches for EU funded R&D. Services are tailored to SMEs but are also available to all other businesses, universities and research centres.

Website: een-ireland.ie

Enterprise Ireland

The Plaza, Eastpoint Business Park, Dublin 3, D03 E5R6

Phone: [+353 1 727 2000](tel:+35317272000)

Enterprise Ireland is the government organisation responsible for the development and growth of Irish enterprises in world markets. EI work in partnership with Irish enterprises to help them start, grow, innovate and win export sales in global markets. Contact EI through their [online form](#).

Website: enterprise-ireland.com

Fáilte Ireland

88 Amiens St, Dublin 1, D01 WR86

Phone: [+353 1 884 7700](tel:+35318847700)

Email: CustomerSupport@failteireland.ie

Fáilte Ireland - the National Tourism Development Authority - support the long-term sustainable growth in the economic, social, cultural and environmental contribution of tourism to Ireland. Fáilte Ireland work in partnership with Government, State agencies, Local Authorities, representative groups and industry, to develop tourism across Ireland by creating destination development plans and networks, investing in infrastructure, activities, visitor attractions and festivals.

Fáilte Ireland also provides consumer and buyer insights, mentoring, business supports and training programmes and buyer platforms to help tourism businesses innovate and grow.

Website: failteireland.ie

Food Safety Authority of Ireland

Abbey Court, Lower Abbey Street, Dublin 1, D01 W2H4

Phone: [1890 33 66 77](tel:1890336677)

Email: info@fsai.ie

The Food Safety Authority of Ireland (FSAI) assist food businesses to achieve good hygiene standards and comply with the law. The principal function of the FSAI is to protect consumers and raise compliance through partnership, science and food law enforcement.

The FSAI is a statutory, independent and science-based body, dedicated to protecting public health and consumer interests in the area of food safety and hygiene.

Website: fsai.ie

Foodworks

Clanwilliam Court, Lower Mount Street, Dublin 2, D02 A344

Phone: [+353 1 668 5155](tel:+35316685155)

Email: info@foodworksireland.ie

Food Works is a government supported accelerator programme that helps develop the next generation of scalable and export driven Irish food and drinks businesses.

Website: foodworksireland.ie

Guinness Enterprise Centre (GEC)

Taylor's Lane, Dublin 8.

Phone: [+353 1 4100 600](tel:+35314100600)

Email: startup@gec.ie

The GEC is a world-class enterprise centre for ambitious and innovative companies. They provide a modern, spacious and flexible working environment supported by best-in-class business support services.

At the GEC you can immerse yourself in an environment of like-minded entrepreneurs; work alongside start-up business advisors and seed capital investors; access programmes, supports and knowledge geared to helping you develop your business and accelerate the process of becoming investor ready and securing finance.

Website: gec.ie

Health and Safety Authority

The Metropolitan Building, James Joyce Street, Dublin 1

Phone: [+353 1 6147000](tel:+35316147000)

Email: wcu@hsa.ie

The HSA is the national statutory body with responsibility for ensuring that workers, and those affected by work activity, are protected from work related injury and ill-health by enforcing occupational Health & Safety law, promoting accident prevention, providing information and advice across retail, healthcare, manufacturing, fishing, entertainment, mining, construction, agriculture and food services. The HSA is also the lead National Competent Authority for a number of chemicals regulations.

Regulate: Increase focus on compliance through risk based inspection and enforcement

Promote: Support, educate and raise awareness to prevent accidents, injuries and ill health.

Accredit: Grow the national accreditation service to enable and support enterprises and public services.

Website: hsa.ie

Ibec

84/86 Lower Baggot Street, Dublin 2, D02 H720

Phone: [+353 1 605 1500](tel:+35316051500)

Email: info@ibec.ie

Ibec is Ireland's largest lobby and business representative group. Ibec engages with key stakeholders in Ireland and internationally through our six regional offices and their Brussels office, along with an extensive international network in the UK and US.

As well as lobbying, Ibec provides a wide range of professional services and management training to members on all aspects of human resource management, occupational health and safety, employee relations and employment law.

Website: ibec.ie

IDA Ireland

3 Park Place, Hatch Street Upper, Dublin 2

Phone: [+353 1 603 4000](tel:+35316034000)

Email: idaireland@ida.ie

IDA Ireland's main objective is to encourage investment into Ireland by foreign-owned companies. Success is measured by the impact on the Irish economy of FDI and IDA supported companies.

As Ireland's FDI agency IDA Ireland have partnered with over 1,200 clients, helping them not only establish but ramp up their Irish operations. Partner with IDA Ireland and you will soon understand why Ireland wins for ease of doing business.

Website: idaireland.com

Intellectual Property Office of Ireland

Government Offices, Hebron Road, Kilkenny, R95 H4XC

Phone: [+353 56 7720111](tel:+353567720111)

Email: ipinfo@ipoi.gov.ie

The Intellectual Property Office of Ireland is the official Irish government body responsible for intellectual property (IP) rights including patents, designs, trade-marks and copyright.

- If your idea is an invention that has a technical solution, you can get exclusive rights to the invention with a patent
- If your idea is in respect of a unique brand consisting of words or a logo, you can have exclusive rights protected through trade mark registration
- If your idea has a special form or appearance, you can get exclusive rights to the design with Design Protection
- If you have created original literary, dramatic, musical or artistic works copyright is the legal form of protection that can be used

Website: ipoi.gov.ie

Interactive Direct Marketing Association in Ireland (IDMA)

Suite 9 Bunkilla Plaza, Bracetown Business Park, Clonee, Co, Meath.

Phone: [+353 5677 90295](tel:+353567790295)

Email: hello@idma.ie

The IDMA are the voice of the Direct Marketing industry in Ireland. Leading the way in best Practice for Data Driven Communication.

Founded in 1988 by a team of dedicated Direct Marketing Practitioners, this same commitment carries through today by a truly dedicated group of board members. All practitioners that give their time and expertise free as true supporters of the industry and to serve you.

The IDMA are the essential first stop for industry news, trends, updates facilitated through a programme of informative seminars, training, educational links and events.

Website: globaldma.com/association/ireland

IntertradeIreland

The Old Gasworks Business Park, Kilmorey Street, Newry, Co. Down, BT34 2DE

Phone: [028 3083 4100](tel:02830834100)

Email: info@intertradeireland.com

InterTradeIreland helps small businesses in Ireland and Northern Ireland explore new cross-border markets, develop new products, processes and services and become investor ready. Services include supports for sales growth and innovation, business funding and business insights to SMEs across the island, North and South, looking to grow their businesses.

Website: intertradeireland.com

Ireland Strategic Investment Fund

Treasury Building, Grand Canal Street, Dublin 2, D02 XN96

Phone: [+353 1 238 4000](tel:+35312384000)

Email: info@isif.ie

The Ireland Strategic Investment Fund (ISIF), controlled and managed by the National Treasury Management Agency (NTMA), is a flexible, long-term, sovereign investment partner. The ISIF is comprised of the Discretionary Portfolio and the Directed Portfolio. The Discretionary Portfolio (€8.6 billion) has a statutory mandate to invest on a commercial basis in a manner designed to support economic activity and employment in Ireland.

ISIF has a long investment time horizon and therefore can act as a permanent or patient source of long-term capital. ISIF's flexible capital can adapt and be responsive to the capital requirements of businesses and projects in the Irish market.

Website: isif.ie

Irish Franchise Association

c/o Kandoy House, 2 Fairview Strand, Dublin 3.

Phone: [+353 1 8134555](tel:+35318134555)

Email: info@Irishfranchiseassociation.com

The Irish Franchise Association a self-regulatory body within the Irish franchise sector. As a voluntary body, they regulate members and accredit them only when satisfied that minimum best practice standards are achieved and members subscribe to the European Code of Ethics on franchising. Activities include:

- Accrediting members and regulating standards of membership
- Overseeing the annual Franchise Expo
- Running the annual Franchise Awards
- Delivering franchising seminars / roadshows
- Lobbying Government re policy development for the sector
- Facilitating Franchisor Forums

Website: Irishfranchiseassociation.com

Irish Local Development Network

Phone: [061 404 923](tel:061404923)

Contact Options: ildn.ie/contact

Find your Local Development Company (LDC) in the Member Directory and contact them to see how they can assist you or your community. Wherever you are in Ireland, rural or urban, a LDC is providing services in your area. LDCs are multi-sectoral partnerships that deliver community and rural development, labour market activation, social inclusion, climate action and social enterprise services. Supporting disadvantaged individuals and communities, LDCs are not-for-profit, volunteer-led organisations who provide a national service through locally-based services.

Website: ildn.ie

ISME

Irish SME Association, 17 Kildare Street, Dublin 2, D02 P766

Phone: [+353 1 662 2755](tel:+35316622755)

Email: info@isme.ie

The Irish SME Association is the only independent representative association for Small and Medium Enterprises. Uniquely in Ireland, ISME is independent of big business, big banks and government and gives voice to the issues facing SME owner-managers. ISME is owned, funded and managed by SME owner-managers, representing the sector through its Members. ISME is a not-for-profit membership organisation whose National Council is made up of elected owner-managers of SMEs from all over Ireland and from a variety of sectors.

ISME support SME owner-managers by lobbying on their behalf, providing advice and information, and offering discounts on products and services. ISME also provides a number of opportunities for business networking through events and training.

Website: isme.ie

Law Society of Ireland

Blackhall Place, Dublin 7, D07 VY24

Phone: [+ 353 1 672 4800](tel:+35316724800)

Email: general@lawsociety.ie

The Law Society of Ireland is the educational, representative and regulatory body of the solicitors' profession in Ireland and is committed to providing a high standard of service to our members, students, stakeholders and members of the public at all times.

Use the **Find a Solicitor** search and see the **Legal Guides** section for help with your legal queries.

Website: lawsociety.ie

Marketing Society of Ireland

P.O. Box 58, Bray, Co. Wicklow.

Phone: [+353 1 276 1995](tel:+35312761995)

Email: info@marketingsociety.ie

The Marketing Society considers itself to be one of Ireland's most influential drivers of marketing in the Irish business community and aim to help members become thought leaders and bolder marketing leaders. The Marketing Society brings leading marketing experts from Ireland and international markets to their members to discuss and debate the challenges that marketing faces in Ireland.

Networking is valued highly within the Society. The opportunity to interact with friends and colleagues in marketing is a vital element of nourishing ourselves and our skills.

Website: marketingsociety.ie

Microfinance Ireland (MFI)

13 Richview Office Park, Clonskeagh Road, Dublin 14, D14 Y867

Phone: [+353 1 260 1007](tel:+35312601007)

Email: info@microfinanceireland.ie

MFI provide small loans through the Government's Microenterprise Loan Fund.

A micro-enterprise is a small business (including a self-employed person) with fewer than 10 employees and an annual turnover of less than €2m. MFI help these businesses by providing unsecured business loans of €2,000 to €25,000 for commercially viable proposals.

Sole Traders, Partnerships and Limited Companies are all eligible to apply. MFI can consider applications from businesses that may have been declined a loan from their Bank.

You can apply for a Microfinance Ireland loan through LEO Dublin City and avail of a preferential interest rate [here](#).

Website: microfinanceireland.ie

National Standards Authority of Ireland (NSAI)

1 Swift Square, Northwood, Santry, Dublin 9, D09 A0E4

Phone: [+353 1 807 3800](tel:+35318073800)

Email: info@nsai.ie

As Ireland's official standards body, NSAI aims to inspire consumer confidence and create the infrastructure for products and services to be recognised, and relied on, all over the world. Where a standard already exists, NSAI works with businesses to help them apply it. Where a standard may be needed, NSAI will work with relevant parties at national or international level to create and develop the appropriate standard.

NSAI improves the performance of Irish business and protects consumers through the setting of standards and issuing of certification in the quality and safety of goods and services.

Website: nsai.ie

Office of the Director of Corporate Enforcement

16 Parnell Square, Dublin 1.

Phone: [+353 1 858 5800](tel:+35318585800)

Email: info@odce.ie

The mission of the Office of the Director of Corporate Enforcement (ODCE) is to improve the compliance environment for corporate activity in the Irish economy by encouraging adherence to the requirements of the Companies Acts, and bringing to account those who disregard the law. In pursuing their remit, the ODCE has identified the following goals:

- Improving Public Understanding of Company Law Rights and Duties
- Confronting Unlawful Company Law Behaviour
- Providing Quality Services to Internal and External Customers

Website: odce.ie

Office of Government Procurement

3A Mayor Street Upper, Dublin 1, D01 PF72

Phone: [076 100 8000](tel:0761008000)

Email: support@ogp.gov.ie

The Office of Government Procurement (OGP) together with Health, Local Government, Education and Defence, has responsibility for sourcing 16 categories of goods and services on behalf of the public service. Through the OGP and the sector-retained procurement functions, the Public Service speaks with “one voice” to the market for each category of expenditure, eliminating duplication and taking advantage of the scale of public procurement to best effect.

Website: ogp.gov.ie

Public Relations Institute of Ireland (PRII)

84 Merrion Square, Dublin 2.

Phone: [+353 1 661 8004](tel:+35316618004)

Email: info@prii.ie

PRII members are Public Relations and Communications professionals from a broad range of backgrounds and roles and working in consultancies, industry, government, semi-state, voluntary and business organizations. PRII works to promote:

- Wider recognition of the role of public relations in business and civic society
- Higher standards of professionalism
- Better qualifications for PR practitioners
- To be an effective forum for members to share common interests and experiences

Website: prii.ie

Retail Excellence

Unit 10, Leopardstown Office Park, Sandyford, Dublin 18, D18 FK72

Phone: [+353 65 684 6927](tel:+353656846927)

Email: info@retailexcellence.ie

Retail Excellence is a not for profit company which supports Irish retailers with events, courses, news and representation. Retail Excellence involves 2,000 leading retail companies who operate in the Irish market. Members are the most progressive and innovative in the market.

Retail Excellence is owned by the Members, for the Members and is the largest retail industry trade body in Ireland. Retail Excellence's aim is to enhance the consumer's retail experience by developing top class retail standards and skills and promote a vibrant and competitive world class retail industry in Ireland.

Website: retailexcellence.ie

Revenue

Contact options: revenue.ie/contact-us

[Tax Relief for new Startup Companies](#)

If you have started a new company, you may be able to apply for tax relief for startups.

[Research and Development](#)

Money spent by your company on research and development activities may qualify for the Research and Development (R&D) Tax Credit.

Initiatives for start-up businesses and SMEs:

revenue.ie/starting-a-business/initiatives-for-startup-businesses-and-smes

safefood

Block B, Abbey Court, Dublin 1, D01 XK84

Phone: [1850 404 567](tel:1850404567)

Email: info@safefood.net

safefood's role is to promote food safety and provide nutritional advice on the island of Ireland. ***safefood*** work in partnership with key stakeholders to utilise innovative approaches to support them in:

- Communicating clearly, in a direct and supportive manner;
- Promoting a better understanding of food safety, nutrition and healthy eating; and,
- Encouraging healthier, safer and sustainable food choices by consumers and those involved in the food chain.

Its four directorates are Marketing and Communications, Corporate Operations, Human Health & Nutrition, and Food Science.

Website: safefood.net

Screen Ireland

Queensgate, 23 Dock Road, Co. Galway, H91 CR33

Phone: [091 561 398](tel:091561398)

Email: info@screenireland.ie

Screen Ireland supports writers, directors and production companies by providing investment loans for the development, production and distribution of film, television and animation projects and also fund a range of short film schemes to develop talent.

Website: screenireland.ie

Skillnet Ireland

5th Floor, Q House, 76 Furze Road, Sandyford, Dublin 18, D18 E268

Phone: [+353 1 207 9630](tel:+35312079630)

Email: info@skillnetireland.ie

Skillnet Ireland is a business support agency of the Government of Ireland with a mandate to advance the competitiveness, productivity and innovation of Irish businesses through enterprise-led workforce development.

Website: skillnetireland.ie

Small Firms Association (SFA)

84/86 Lower Baggot Street, Dublin 2.

Phone: [+353 1 605 1500](tel:+35316051500)

Email: info@sfa.ie

The Small Firms Association represent a diverse membership of businesses, with less than 50 employees; home-grown and spanning every sector of our economy. The SFA also share practical management guidelines and give sample wording for policies that you can use in your own business.

Website: sfa.ie

Society of Chartered Surveyors (SCSI)

38 Merrion Square, Dublin 2, D02 EV61

Phone: [+353 1 6445500](tel:+35316445500)

Email: info@scsi.ie

The SCSI is committed to producing high quality research on a wide range of economic, industry and practice-related issues within the construction, land and property sectors. Providing independent, impartial professional advice to government departments, policy makers, state agencies, businesses and other key stakeholders, for the public advantage, is a key function of the Society of Chartered Surveyors Ireland.

Commercial Rates & Revaluation:

Commercial rates are a tax based on the rateable value of the property, which reflects its rental value. The rateable value can, however, be challenged. It may change in any case if the premises are altered or if their value is affected by changes in the locality. Some limited classes of property are exempt from business rates altogether.

Website: scsi.ie

SOLAS - The Further Education and Training Authority

Block 1, Castleforbes House, Castleforbes Road, Dublin 1, D01 A8N0

Phone: [+ 353 1 533 2500](tel:+35315332500)

Email: info@solas.ie

SOLAS manages a range of Further Education & Training programmes which include: Apprenticeships; Traineeships; Skills to Advance; eCollege; and the European Globalisation Fund.

SOLAS also manages the Safe Pass Health and Safety Awareness Training Programme, the Construction Skills Certification Scheme (CSCS) and the Quarrying Skills Certification Scheme (QSCS).

Website: solas.ie

Strategic Banking Corporation of Ireland (SBCI)

Treasury Building, Grand Canal Street, Dublin 2, D02 XN96

Phone: [+353 1 2384000](tel:+35312384000)

Email: infoSBCI@NTMA.ie

The SBCI aims to help SMEs fund their ambitious business plans by creating a more competitive and dynamic environment for SME funding. The SBCI's goal is to ensure access to flexible funding for Irish SMEs by facilitating the provision of:

- Flexible products with longer maturity and capital repayment flexibility and in some instances the provision of a partial guarantee subject to credit approval.
- Lower cost funding to financial institutions, to benefit SMEs.
- Market access for new entrants to the SME lending market, creating real competition.

The funding is available to SMEs through the SBCI partners.

Website: sbci.gov.ie

Sustainable Energy Authority of Ireland

3 Park Place, Hatch Street Upper, Dublin 2, D02 FX65

Phone: [+353 1 808 2100](tel:+35318082100)

Email: info@seai.ie

Ireland's national Sustainable Energy Authority. SSEAI work with householders, businesses, communities and government to create a cleaner energy future, and offer a range of grants and funding supports.

Website: seai.ie

Teagasc

Teagasc Food Research Centre, Ashtown, Dunsinea Lane, Dublin 15, D15 DY05

Phone: [+353 1 8059500](tel:+35318059500)

Email: ciara.mcdonagh@teagasc.ie

Teagasc – the Agriculture and Food Development Authority – is the national body providing integrated research, advisory and training services to the agriculture and food industry and rural communities.

Website: teagasc.ie

ThinkBusiness.ie

By Bank of Ireland - ThinkBusiness.ie was developed for Irish business owners and managers who are seeking information, resources and help on a range of business topics from independent content creators.

ThinkBusiness.ie provides practical, actionable information and guidance on starting, growing and running a business. It offers guides, tools, templates, checklists and a wealth of other content tailored to meet the needs of Irish business owners and managers. It also showcases case studies, with insights, tips and advice from Irish start-up entrepreneurs and business owners.

Website: [thinkbusiness.ie](https://www.thinkbusiness.ie)

Work Matters at the Library

Libraries Ireland National Portal

Email: info@librariesireland.ie

Public Library Business Supports: If you're thinking about starting or growing your business, they will support you in finding the information you need. In addition to resources on starting and running a business, public libraries have a full range of stock on all interests from craft and design to food, technology, environment and much more:

- Business Research Support
- Start Your Own Business
- Finance & Funding
- Intellectual Property Rights

Many public libraries also offer hot-desking and meeting facilities, PC and internet access, relevant courses, workshops and a programme of events throughout the year.

Website: librariesireland.ie